12 Mar 2009

Importance Note on PSS INLIS Search

Dear Subscriber,

With immediate effect, no refund requests will be entertained for completed transaction under the current PSS-INLIS arrangement between Crimsonlogic and Singapore Land Authority. To avoid making more than 1 similar search, please <u>DO NOT</u> do a fresh search immediately if you encounter difficulties completing your transaction.

Here are some steps to follow when you encounter difficulties in completing your transaction.

1. Print purchase invoice or take down the Purchase Order (PO) Number

Purchase Invoice

Important

1) Please print out this purchase invoice as a reference and proof of purchase.
2) Please do not close the browser at the point.
3) Proceed to next page clicking on Get Product button below.

List of Purchase

|	
Purchase Order Number	4A032312829280
Date/Time	28/04/2007 09:36:34
Method of Payment	Giro
Cost of Transaction	$0

S No	Service	Information Type	Cost (Inclusive of GST)	GST	Postage Cost	GST Reg No.	File Reference Number	Property Address	Re
1	Document Image Search	Image of HDB Leases	$0	$0	$0			• NOT AVAILABLE	-
2	Document Image Search	Image of HDB Leases	$0	$0	$0			• NOT AVAILABLE	-
3	Document Image Search	Image of HDB Leases	$0	$0	$0			• NOT AVAILABLE	-

Get Product   **Download/print Invoice**

After you have made your payment, you are **strongly** encouraged to print purchase invoice or take down the Purchase Order (PO) Number as shown above. If you encounter difficulties retrieving report, please **do not** make a fresh search immediately.

2. Check your Purchase in "Get Purchase Item(s)
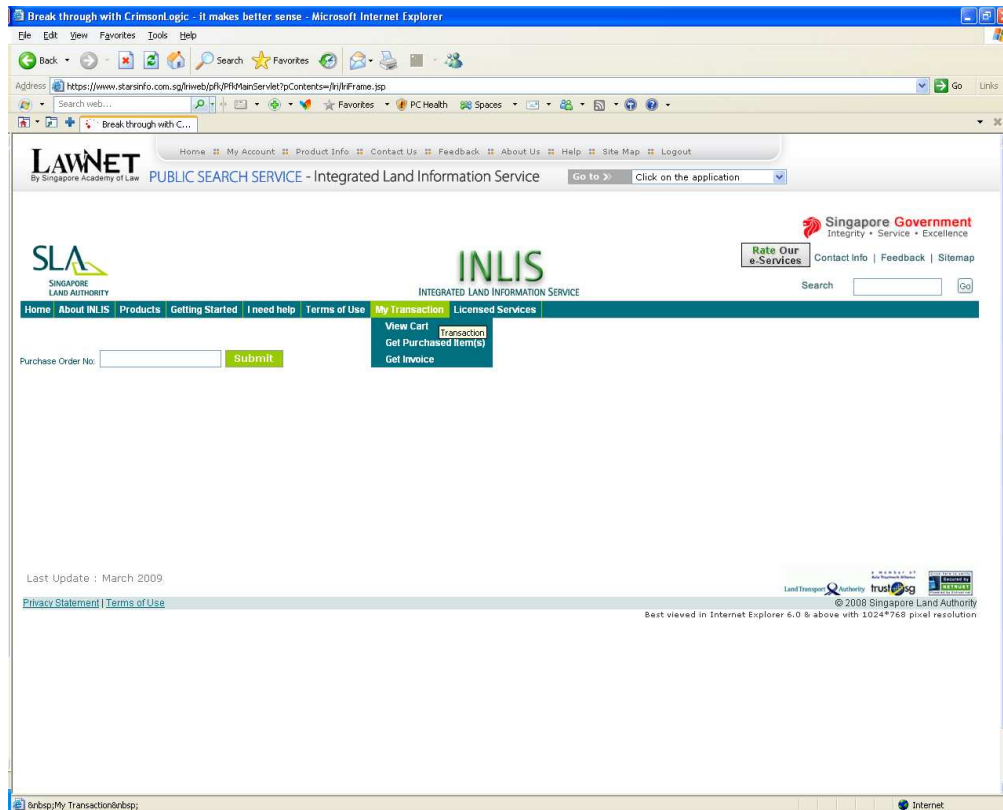
Please click on the "Get Purchased Item(s)" under My Transaction and check your purchase with your Purchase Order (PO) number. If you do not see your purchase here, please proceed to make a fresh search.

If you do not have Purchase Order (PO) number, please contact CrimsonLogic Helpdesk at (65) 6887 7888 or email at hdsupport@crimsonlogic.com for assistance

Thank you.

PSS INLIS Team